BURRIS WINDOWS™



Limited Lifetime Warranty

This warranty covers only manufacturing defects and no other consumer liability. No other causes for material failure are covered by this warranty. No damages resulting from improper use, acts of God, shifting of the building foundation or any other cause beyond the control of Burris Windows are covered.

This warranty is effective for all TectView products manufactured by Burris Windows. No representative of Burris Windows has the authority to change this warranty without the written consent of the President of Burris Windows.

Burris Windows reserves the right to charge an inspection fee if an inspection is required or requested. If it is determined to be a manufacturing defect the inspection fee will be waived.

The lifetime warranty applies to single family dwellings only. The warranty is for the benefit of the original purchaser only. In the event the property is sold, the warranty will revert to a 20 year warranty from the original product date of purchase.

For all commercial and multi-family dwellings the warranty is for 20 years from the original product date of purchase.

This warranty does not obligate Burris Windows to bear the cost of any labor or transportation of any product replaced or repaired.

Coverage

Vinyl Frames and Sashes

All vinyl components have a lifetime warranty not to chip, crack, peel, or blister. Fading is warranted to be within generally accepted industry standards.

Insulated Glass

Insulated glass units have a lifetime warranty against material obstruction from the degradation of the LoE coating or moisture. Minor imperfections such as scratches or blemishes in the LoE coating are warranted to be within generally accepted industry standards.

Laminated glass is warranted against discoloration of the interlayer for five years and against seal failure for twenty years.

Broken glass is not covered under this warranty.

Screens

Screens are warranted not to rust or rot for five years. This warranty does not cover torn or damaged screens.

Parts and Components

All other components of the window are covered for lifetime to be free of manufacturing defects.

Moving parts should be periodically inspected and cleaned when necessary to insure smooth operation of the product.

How to make a claim

All claims should be submitted to Burris Windows through the original contractor or distributor where you purchased the product. If this is not possible or does not resolve the issue, contact Burris Windows directly and provide the following information in writing.

Your name and contact information
Proof of purchase
A detailed description of the problem

Phone: (800)288-5811
Fax: (214)638-6432
Email: servicemgr@burriswindows.com

Mail: Burris Windows - Service
4949 Amon Carter Blvd
Ft. Worth, TX 76155